



**VILLAGE OF ELK GROVE VILLAGE  
DEPARTMENT OF POLICE  
FIELD SERVICES DIVISION**

**DATE:** March 16, 2009

**TO:** Stephen F. Schmidt  
Chief of Police

**FROM:**

  
Deputy Chief Dion Zinnel

**SUBJECT:** Internal Affairs Summary - 2008 (Chapter 52.1.5)

In accordance with Chapter 52.1.5, Internal Affairs Investigations Statistical Summary, the following information has been developed based on records from the office of the Chief of Police.

During calendar year 2008:

There were no formal Internal Investigations conducted in 2008.

Complaints were received against nineteen (19) department employees during 2008.

Complaints were received against seventeen (17) department employees in 2007.

This reflects an 11% increase in complaints made against department employees by the public.

The total number of incidents of citizen complaints against department members for 2008 was twenty-three (23) incidents. One (1) officer was involved in three (3) reported complaints and four (4) officers were involved in two (2) reported complaints.

The administrative finding for the twenty-three (23) reported incidents are as follows:

- |                         |    |
|-------------------------|----|
| ▪ Unfounded             | 20 |
| ▪ Insufficient Evidence | 1  |
| ▪ Sustained & Counseled | 2  |

There were a total of sixteen (16) complaints for employee conduct, while seven (7) of the complaints were based on department policy or procedures. Hence, 69% of the total complaints related to employee conduct, with the vast majority reflective of the public's perception of the employee's attitude, civility and common courtesy.

Fourteen (14) of the sixteen (16) complaints for employee conduct were unfounded (87%); including one (1) which alleged ethnic bias.

One (1) of the sixteen (16) complaints for employee conduct was sustained (6%) and the officer received counseling by a supervisor.

One (1) of the sixteen complaints (16) for employee conduct was insufficient evidence (6%) and the officer received counseling by a supervisor.

One (1) of the seven (7) complaints that reflect the department's policies and procedures was sustained (14%). The officer received counseling and a corrective action report for violation of Section 26.1.1, Rule 02: Giving an opinion as to fine or penalty.

During 2008 the department received seven (7) more citizen complaints against department employees than the year before.

Eighteen (18) of the department employees involved in citizen complaints were uniformed police officers.

One (1) of the department employees involved in a citizen complaint was a plain-clothes officer.

Sixteen (16) of the twenty-three (23) total complaints or 69% of the total complaints related to employee conduct. The majority of them involved the complainant's/public's perception that the employee's conduct or actions were inappropriate or unprofessional. Of those incidents, one (1) was sustained (6%).

Through the analysis and evaluation process, I have not noted any patterns of behavior or trends that need to be addressed further at this time. The perception of others is subjective and cannot always be controlled. As an organization we must strive to perform in a professional manner, remaining courteous and mindful of others perceptions.

DZ:kp

C: Deputy Chief M. Kirkpatrick  
Bulletin Board  
CALEA